Information Systems in

North Lebanon Water Establishment



Overview

Introduction

Importance of Information Systems

Information Systems in NLWE

What is next?



Introduction

- Following up with the Digital revolution is a must
- NLWE is already digitizing
- Software Applications are used in every division in NLWE:
 - For financial
 - For management
 - For customers care



Importance of the information systems

- Data is easier to:
 - store, access, edit, reformat and transmit
- Easily transformed into hard copy
- Faster to do mathematical operations
- Accurate
- Data/Digitization: Eco-Friendly



Information systems in NLWE



Domain



X7



PIMS



GIS



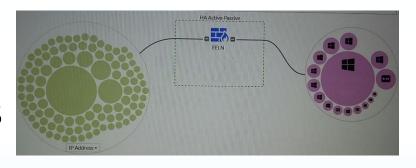
Dynamic NAV / ERP





Information systems in NLWE Domain

- EELN
- Define groups and users
- Who can access what
- Mail Server

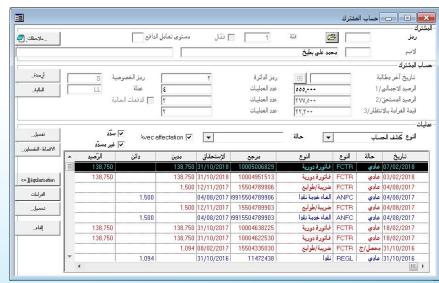




Information systems in NLWE

<u>X7</u>

- Information about customers
- Billing and Collecting System
- First implemented in NLWE in 2004
- Oracle based system





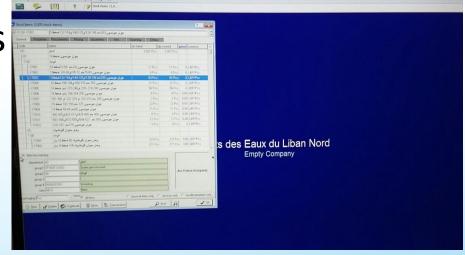
Information systems in NLWE PIMS

Stock management system

Info about fixed assets

 Info about all other materials (tools, machines, etc...)

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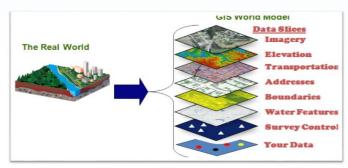
Also an accounting system

Information systems in NLWE

GIS

- Geographic Information System
- ArcGIS for Desktop Basic:
 - Water infrastructure
 - Wastewater infrastructure
 - Basemaps
 - Maintenance operations
- Reporting and Analysis
- Link with the customers IS







Information systems in NLWE MS Dynamic NAV/ERP

- ERP: Enterprise Resources Planning
- MS Dynamic NAV:
 - Integration of DATA
 - Financial system
 - Management



What's Next?

- ERP Improvement
- WaterCAD: for Modeling and Analysis
- Improving water management: funded by FAO
- Implementation of SCADA for remote control and monitoring



Thank you

